

THE HONORABLE ROBERT S. LASNIK

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**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE**

ADRIENNE BENSON AND MARY
SIMONSON, individually and on behalf of all
others similarly situated,

Plaintiffs,

v.

DOUBLE DOWN INTERACTIVE, LLC, a
Washington limited liability company, and
INTERNATIONAL GAME TECHNOLOGY,
a Nevada corporation, and IGT, a Nevada
corporation.

Defendants.

Case No. 2:18-cv-00525-RSL

**SECOND AMENDED CLASS ACTION
COMPLAINT**

JURY DEMAND

Plaintiffs Adrienne Benson and Mary Simonson (“Plaintiffs”) bring this case, individually and on behalf of all others similarly situated, against Double Down Interactive, LLC (“Double Down”) as well as International Game Technology and its subsidiary IGT (together “IGT”) (altogether, collectively, “Defendants”) to enjoin Defendants’ operation of illegal online casino games. Plaintiffs allege as follows upon personal knowledge as to themselves and their own acts and experiences, and upon information and belief, including investigation conducted by their attorneys, as to all other matters.

NATURE OF THE ACTION

1
2 1. Defendants own and operate video game development companies in the so-called
3 “casual games” industry—that is, computer games designed to appeal to a mass audience of
4 casual gamers. Defendants (at all relevant times) owned and operated a popular online casino
5 under the name Double Down Casino.

6 2. Double Down Casino is available to play on Android, and Apple iOS devices, and
7 on Facebook.

8 3. Defendants provide a bundle of free “chips” to first-time visitors of Double Down
9 Casino that can be used to wager on games within Double Down Casino. After consumers
10 inevitably lose their initial allotment of chips, Defendants attempt to sell them additional chips
11 for real money. Without chips, consumers cannot play the gambling game.

12 4. Freshly topped off with additional chips, consumers wager to win more chips. The
13 chips won by consumers playing Defendants’ games of chance are identical to the chips that
14 Defendants sell. Thus, by wagering chips that have been purchased for real money, consumers
15 have the chance to win additional chips that they would otherwise have to purchase.

16 5. By operating the Double Down Casino, Defendants have violated Washington
17 law and illegally profited from tens of thousands of consumers. Accordingly, Plaintiffs, on behalf
18 of themselves and a Class of similarly situated individuals, bring this lawsuit to recover their
19 losses, as well as costs and attorneys’ fees.

20 **PARTIES**

21 6. Plaintiff Adrienne Benson is a natural person and a citizen of the state of
22 Washington.

23 7. Plaintiff Mary Simonson is a natural person and a citizen of the state of
24 Washington.

25 8. Defendant Double Down Interactive, LLC is a limited liability company
26 organized and existing under the laws of the State of Washington with its principal place of
27 business at 605 Fifth Avenue South, Suite 300, Seattle, Washington 98104. Double Down

1 conducts business throughout this District, Washington State, and the United States.

2 9. Defendant International Game Technology is a corporation existing and organized
3 under the laws of the State of Nevada with its principal place of business at 6355 South Buffalo
4 Drive, Las Vegas, Nevada 89113. International Game Technology conducts business throughout
5 this District, Washington State, and the United States.

6 10. Defendant IGT, a subsidiary of International Game Technology, is a corporation
7 existing and organized under the laws of the State of Nevada with its principal place of business
8 at 6355 South Buffalo Drive, Las Vegas, Nevada 89113. IGT conducts business throughout this
9 District, Washington State, and the United States. IGT conducts business throughout this
10 District, Washington State, and the United States.

11 **JURISDICTION AND VENUE**

12 11. Federal subject-matter jurisdiction exists under 28 U.S.C. § 1332(d)(2) because
13 (a) at least one member of the class is a citizen of a state different from any Defendants, (b) the
14 amount in controversy exceeds \$5,000,000, exclusive of interests and costs, and (c) none of the
15 exceptions under that subsection apply to this action.

16 12. The Court has personal jurisdiction over Defendants because Defendants conduct
17 significant business transactions in this District, and because the wrongful conduct occurred in
18 and emanated from this District.

19 13. Venue is proper in this District under 28 U.S.C. § 1391(b) because a substantial
20 part of the events giving rise to Plaintiffs' claims occurred in and emanated from this District.

21 **FACTUAL ALLEGATIONS**

22 **I. Free-to-Play and the New Era of Online Gambling**

23 14. The proliferation of internet-connected mobile devices has led to the growth of
24 what are known in the industry as “free-to-play” videogames. The term is a misnomer. It refers
25 to a model by which the initial download of the game is free, but companies reap huge profits by
26 selling thousands of “in-game” items that start at \$0.99 (purchases known as “micro-
27 transactions” or “in-app purchases”).

1 15. The in-app purchase model has become particularly attractive to developers of
 2 games of chance (*e.g.*, poker, blackjack, and slot machine mobile videogames, amongst others),
 3 because it allows them to generate huge profits. In 2017, free-to-play games of chance generated
 4 over \$3.8 billion in worldwide revenue, and they are expected to grow by ten percent annually.¹
 5 Even “large land-based casino operators are looking at this new space” for “a healthy growth
 6 potential.”²

7 16. With games of chance that employ the in-game purchase strategy, developers
 8 have begun exploiting the same psychological triggers as casino operators. As one respected
 9 videogame publication put it:

10 “If you hand someone a closed box full of promised goodies, many will happily
 11 pay you for the crowbar to crack it open. The tremendous power of small random
 12 packs of goodies has long been known to the creators of physical collectible card
 13 games and companies that made football stickers a decade ago. For some ... the
 14 allure of a closed box full of goodies is too powerful to resist. Whatever the worth
 15 of the randomised [sic] prizes inside, the offer of a free chest and the option to
 16 buy a key will make a small fortune out of these personalities. For those that like
 17 to gamble, these crates often offer a small chance of an ultra-rare item.”³

18 17. Another stated:

19 “Games may influence ‘feelings of pleasure and reward,’ but this is an addiction
 20 to the games themselves; micro-transactions play to a different kind of addiction
 21 that has existed long before video games existed, more specifically, an addiction
 22 similar to that which you could develop in casinos and betting shops.”⁴

23 18. The comparison to casinos doesn’t end there. Just as with casino operators,
 24 mobile game developers rely on a small portion of their players to provide the majority of their
 25 profits. These “whales,” as they’re known in casino parlance, account for just “0.15% of players”
 26 but provide “over 50% of mobile game revenue.”⁵

27 ¹ GGRAsia – Social casino games 2017 revenue to rise 7pct plus says report, <http://www.ggrasia.com/social-casino-games-2017-revenue-to-rise-7pct-plus-says-report/> (last visited Jul 23, 18)

² *Report confirms that social casino games have hit the jackpot with \$1.6B in revenue* | GamesBeat, <https://venturebeat.com/2012/09/11/report-confirms-that-social-casino-games-have-hit-the-jackpot-with-1-6b-in-revenue/> (last visited Jul. 23, 18)

³ PC Gamer, *Microtransactions: the good, the bad and the ugly*, <http://www.pcgamer.com/microtransactions-the-good-the-bad-and-the-ugly/> (last visited Apr. 5, 2018).

⁴ The Badger, *Are micro-transactions ruining video games?* | *The Badger*, <http://thebadgeronline.com/2014/11/micro-transactions-ruining-video-games/> (last visited Apr. 5, 2018).

⁵ *Id.* (emphasis added).

1 19. Game Informer, another respected videogame magazine, reported on the rise (and
2 danger) of micro-transactions in mobile games and concluded:

3 “[M]any new mobile and social titles target small, susceptible populations for
4 large percentages of their revenue. If ninety-five people all play a [free-to-play]
5 game without spending money, but five people each pour \$100 or more in to
6 obtain virtual currency, the designer can break even. These five individuals are
7 what the industry calls whales, and we tend not to be too concerned with how
8 they’re being used in the equation. While the scale and potential financial ruin is
9 of a different magnitude, a similar profitability model governs casino gambling.”⁶

10 20. Academics have also studied the socioeconomic effect games that rely on in-app
11 purchases have on consumers. In one study, the authors compiled several sources analyzing so-
12 called free-to-play games of chance (called “casino” games below) and stated that:

13 “[Researchers] found that [free-to-play] casino gamers share many similar
14 sociodemographic characteristics (e.g., employment, education, income) with
15 online gamblers. Given these similarities, it is perhaps not surprising that a strong
16 predictor of online gambling is engagement in [free-to-play] casino games. Putting
17 a dark line under these findings, over half (58.3%) of disordered gamblers who
18 were seeking treatment stated that social casino games were their first experiences
19 with gambling.”

20 ...

21 “According to [another study], the purchase of virtual credits or virtual items
22 makes the activity of [free-to-play] casino gaming more similar to gambling.
23 Thus, micro-transactions may be a crucial predictor in the migration to online
24 gambling, as these players have now crossed a line by paying to engage in these
25 activities. Although, [sic] only 1–5% of [free-to-play] casino gamers make micro-
26 transactions, those who purchase virtual credits spend an average of \$78. Despite
27 the limited numbers of social casino gamers purchasing virtual credits, revenues
from micro-transactions account for 60 % of all [free-to-play] casino gaming
revenue. Thus, a significant amount of revenue is based on players’ desire to
purchase virtual credits above and beyond what is provided to the player in seed
credits.”⁷

28 21. The same authors looked at the link between playing free-to-play games of chance
29 and gambling in casinos. They stated that “prior research indicated that winning large sums of
30 virtual credits on social casino gaming sites was a key reason for [consumers’] migration to

31 ⁶ Game Informer, *How Microtransactions Are Bad For Gaming - Features* - www.GameInformer.com,
32 [http://www.gameinformer.com/b/features/archive/2012/09/12/how-microtransactions-are-bad-for-
33 gaming.aspx?CommentPosted=true&PageIndex=3](http://www.gameinformer.com/b/features/archive/2012/09/12/how-microtransactions-are-bad-for-gaming.aspx?CommentPosted=true&PageIndex=3) (last visited Apr. 5, 2018)

34 ⁷ Hyoun S. Kim, Michael J. A. Wohl, *et al.*, *Do Social Casino Gamers Migrate to Online Gambling? An
35 Assessment of Migration Rate and Potential Predictors*, *Journal of gambling studies* / co-sponsored by the National
36 Council on Problem Gambling and Institute for the Study of Gambling and Commercial Gaming (Nov. 14, 2014),
37 available at <http://link.springer.com/content/pdf/10.1007%2Fs10899-014-9511-0.pdf> (citations omitted).

1 online gambling,” yet the largest predictor that a consumer will transition to online gambling was
 2 “micro-transaction engagement.” In fact, “the odds of migration to online gambling were
 3 approximately *eight times greater* among people who made micro-transactions on [free-to-play]
 4 casino games compared to [free-to-play] casino gamers who did not make micro-transactions.”⁸

5 22. The similarity between micro-transaction games of chance and games of chance
 6 found in casinos has caused governments across the world to intervene to limit their availability.⁹
 7 Unfortunately, such games have eluded regulation in the United States. As a result, and as
 8 described below, Defendants’ online casino games have thrived and thousands of consumers
 9 have spent millions of dollars unwittingly playing Defendants’ unlawful games of chance.

10 **II. A Brief Introduction to Double Down and IGT**

11 23. Double Down is a leading game developer with an extensive library of free-to-
 12 play online casino games. Double Down sells in-app chips to consumers in the Double Down
 13 Casino so that consumers can play various online casino games in Double Down Casino.

14 24. IGT is a global leader in the gaming industry with long ties to the traditional
 15 casino market. It has developed a multitude of casino and lottery games, including traditional slot
 16 machines and video lottery terminals. In 2012, IGT acquired Double Down and its library of
 17 online casino games, and has since “grown into one of the largest and most successful brands in
 18 the North American social casino market.”¹⁰

19 25. In 2017, IGT sold Double Down for \$825 million to DoubleU Games.¹¹ In
 20 addition to the sale, IGT has also entered into a long-term game development and distribution

22 ⁸ *Id.* (emphasis added).

23 ⁹ In late August 2014, South Korea began regulating “social gambling” games, including games similar to
 24 Defendants’, by “ban[ning] all financial transactions directed” to the games. PokerNews.com, *Korea Shuts Down All*
 25 *Facebook Games In Attempt To Regulate Social Gambling* | *PokerNews*,
<https://www.pokernews.com/news/2014/09/korea-shuts-down-facebook-games-19204.htm> (last visited Apr. 5,
 2018). Similarly, “the Maltese Lotteries and Gambling Authority (LGA) invited the national Parliament to regulate
 all digital games with prizes by the end of 2014.” *Id.*

26 ¹⁰ *IGT To Sell Online Casino Unit DoubleDown To South Korean Firm For \$825 Million - Poker News*,
[https://www.cardplayer.com/poker-news/21554-igt-to-sell-online-casino-unit-doubledown-to-south-korean-firm-for-](https://www.cardplayer.com/poker-news/21554-igt-to-sell-online-casino-unit-doubledown-to-south-korean-firm-for-825-million)
 825-million (last visited Ap. 6, 2018).

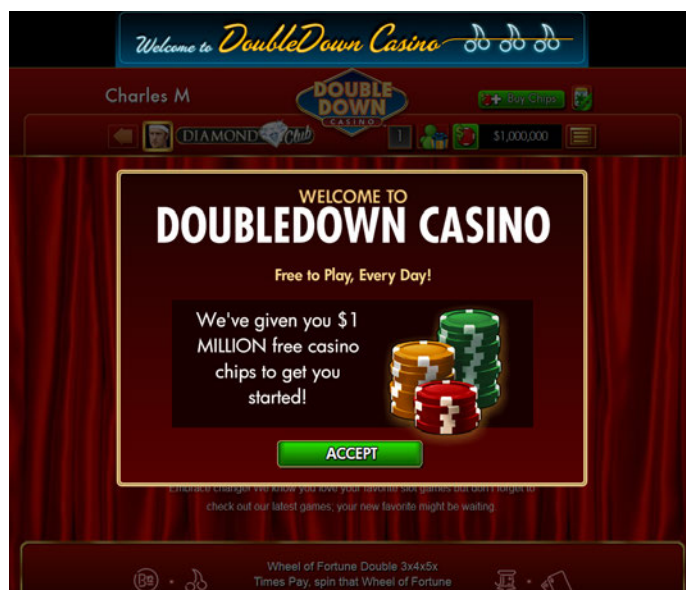
27 ¹¹ *Id.*

1 agreement with DoubleU to offer its online casino games in Double Down Casino.¹² IGT notes
2 that it will continue to collect royalties from its online casino game content.¹³

3 26. Defendants have made large profits through their online casino games. In 2016,
4 alone, Double Down generated \$280 million in revenue. As explained further below, however,
5 the revenue Defendants receives from Double Down Casino is the result of operating unlawful
6 games of chance camouflaged as innocuous videogames.

7 **III. Defendants' Online Casino Contains Unlawful Games of Chance**

8 27. Consumers visiting Double Down Casino for the first time are awarded 1 million
9 free chips. *See Figure 1.* These free sample chips offer a taste of gambling and are designed to
10 encourage player to get hooked and buy more chips for real money.



21 **(Figure 1.)**

22 28. After they begin playing, consumers quickly lose their initial allotment of chips.
23 Immediately thereafter, Double Down Casino informs them via a “pop up” screen that they have
24 “insufficient funds.” *See Figure 2.* Once a player runs out of their allotment of free chips, they

25
26 ¹² *IGT Completes Sale Of Double Down Interactive LLC To DoubleU Games*,
<https://www.prnewswire.com/news-releases/igt-completes-sale-of-double-down-interactive-llc-to-doubleu-games-300467524.html> (last visited Apr. 6, 2018).

27 ¹³ *Id.*

1 cannot continue to play the game without buying more chips for real money.



12 **(Figure 2.)**

13 29. To continue playing the online casino game, consumers navigate to Double Down
 14 Casino’s electronic store to purchase chips ranging in price from \$2.99 for 300,000 chips to
 15 \$99.99 for 100,000,000 chips. See Figure 3.



26 **(Figure 3.)**

27 30. The decision to sell chips by the thousands isn’t an accident. Rather, Defendants

1 attempt to lower the perceived cost of the chips (costing just a fraction of a penny per chip) while
 2 simultaneously maximizing the value of the award (awarding millions of chips in jackpots),
 3 further inducing consumers to bet on their games.

4 31. To begin wagering, players select the “LINE BET” that will be used for a spin, as
 5 illustrated in Figure 4. Double Down Casino allows players to increase or decrease the amount
 6 he or she can wager and ultimately win (or lose). Double Down Casino allows players to
 7 multiply their bet by changing the number of “lines” (*i.e.*, combinations) on which the consumer
 8 can win, shown in Figure 4 as the “LINE” button.



9
 10
 11
 12 **(Figure 4.)**

13 32. Once a consumer spins the slot machine by pressing “SPIN” button, no action on
 14 his or her part is required. Indeed, none of the Double Down Casino games allow (or call for)
 15 any additional user action. Instead, the consumer’s computer or mobile device communicates
 16 with and sends information (such as the “TOTAL BET” amount) to the Double Down Casino
 17 servers. The servers then execute the game’s algorithms that determine the spin’s outcome.
 18 Notably, none of Defendants’ games depend on any amount of skill to determine their
 19 outcomes—all outcomes are based entirely on chance.

20 33. Consumers can continue playing with the chips that they won, or they can exit the
 21 game and return at a later time to play because Double Down Casino maintains win and loss
 22 records and account balances for each consumer. Indeed, once Defendants’ algorithms determine
 23 the outcome of a spin and Double Down Casino displays the outcome to the consumer,
 24 Defendants adjust the consumer’s account balance. Defendants keep records of each wager,
 25 outcome, win, and loss for every player.

1 **FACTS SPECIFIC TO PLAINTIFF BENSON**

2 34. Since 2013, Plaintiff Benson has been playing Double Down Casino on
3 Facebook. After Benson lost the balance of her initial allocation of free chips, she purchased
4 chips from the Double Down Casino electronic store.

5 35. Thereafter, Benson continued playing various slot machines and other games of
6 chance within the Double Down Casino where she would wager chips for the chance of winning
7 additional chips. Since 2016, Benson has wagered and lost (and Defendants therefore won) over
8 \$1,000 at Defendants' games of chance.

9 **FACTS SPECIFIC TO PLAINTIFF SIMONSON**

10 36. Since 2017, Plaintiff Simonson has been playing Double Down Casino on her
11 mobile phone. After Simonson lost the balance of her initial allocation of free chips, she
12 purchased chips from the Double Down Casino electronic store.

13 37. Thereafter, Simonson continued playing various slot machines and other games of
14 chance within the Double Down Casino where she would wager chips for the chance of winning
15 additional chips. Since December 2017, Simonson has wagered and lost (and Defendants
16 therefore won) over \$200 at Defendants' games of chance.

17 **CLASS ALLEGATIONS**

18 38. **Class Definition:** Plaintiffs Benson and Simonson bring this action pursuant to
19 Fed. R. Civ. P. 23(b)(2) and (b)(3) on behalf of themselves and a Class of similarly situated
20 individuals, defined as follows:

21 All persons in the United States who purchased and lost chips by wagering
22 at the Double Down Casino.

23 The following people are excluded from the Class: (1) any Judge or Magistrate presiding over
24 this action and members of their families; (2) Defendants, Defendants' subsidiaries, parents,
25 successors, predecessors, and any entity in which the Defendants or their parents have a
26 controlling interest and their current or former employees, officers and directors; (3) persons who
27 properly execute and file a timely request for exclusion from the Class; (4) persons whose claims

1 in this matter have been finally adjudicated on the merits or otherwise released; (5) Plaintiffs’
2 counsel and Defendants’ counsel; and (6) the legal representatives, successors, and assigns of
3 any such excluded persons.

4 39. **Numerosity:** On information and belief, tens of thousands of consumers fall into
5 the definition of the Class. Members of the Class can be identified through Defendants’ records,
6 discovery, and other third-party sources.

7 40. **Commonality and Predominance:** There are many questions of law and fact
8 common to Plaintiffs’ and the Class’s claims, and those questions predominate over any
9 questions that may affect individual members of the Class. Common questions for the Class
10 include, but are not necessarily limited to the following:

- 11 a. Whether Double Down Casino games are “gambling” as defined by RCW
12 9.46.0237;
- 13 b. Whether Defendants are the proprietors for whose benefit the online
14 casino games are played;
- 15 c. Whether Plaintiffs and each member of the Class lost money or anything
16 of value by gambling;
- 17 d. Whether Defendants violated the Washington Consumer Protection Act,
18 RCW 19.86.010, *et seq.*; and
- 19 e. Whether Defendants have been unjustly enriched as a result of their
20 conduct.

21 41. **Typicality:** Plaintiffs’ claims are typical of the claims of other members of the
22 Class in that Plaintiffs’ and the members of the Class sustained damages arising out of
23 Defendants’ wrongful conduct.

24 42. **Adequate Representation:** Plaintiffs will fairly and adequately represent and
25 protect the interests of the Class and have retained counsel competent and experienced in
26 complex litigation and class actions. Plaintiffs’ claims are representative of the claims of the
27 other members of the Class, as Plaintiffs and each member of the Class lost money playing

1 Defendants' games of chance. Plaintiffs also have no interests antagonistic to those of the Class,
2 and Defendants have no defenses unique to Plaintiffs. Plaintiffs and their counsel are committed
3 to vigorously prosecuting this action on behalf of the Class and have the financial resources to do
4 so. Neither Plaintiffs nor their counsel have any interest adverse to the Class.

5 **43. Policies Generally Applicable to the Class:** This class action is appropriate for
6 certification because Defendants have acted or refused to act on grounds generally applicable to
7 the Class as a whole, thereby requiring the Court's imposition of uniform relief to ensure
8 compatible standards of conduct toward the members of the Class and making final injunctive
9 relief appropriate with respect to the Class as a whole. Defendants' policies that Plaintiffs
10 challenges apply and affect members of the Class uniformly, and Plaintiffs' challenge of these
11 policies hinges on Defendants' conduct with respect to the Class as a whole, not on facts or law
12 applicable only to Plaintiffs. The factual and legal bases of Defendants' liability to Plaintiffs and
13 to the other members of the Class are the same.

14 **44. Superiority:** This case is also appropriate for certification because class
15 proceedings are superior to all other available methods for the fair and efficient adjudication of
16 this controversy. The harm suffered by the individual members of the Class is likely to have been
17 relatively small compared to the burden and expense of prosecuting individual actions to redress
18 Defendants' wrongful conduct. Absent a class action, it would be difficult if not impossible for
19 the individual members of the Class to obtain effective relief from Defendants. Even if members
20 of the Class themselves could sustain such individual litigation, it would not be preferable to a
21 class action because individual litigation would increase the delay and expense to all parties and
22 the Court and require duplicative consideration of the legal and factual issues presented. By
23 contrast, a class action presents far fewer management difficulties and provides the benefits of
24 single adjudication, economy of scale, and comprehensive supervision by a single Court.
25 Economies of time, effort, and expense will be fostered and uniformity of decisions will be
26 ensured.

1 45. Plaintiffs reserve the right to revise the foregoing “Class Allegations” and “Class
2 Definition” based on facts learned through additional investigation and in discovery.

3 **FIRST CAUSE OF ACTION**
4 **Violations of Revised Code of Washington 4.24.070**
5 **(On behalf of Plaintiffs and the Class)**

6 46. Plaintiffs incorporate the foregoing allegations as if fully set forth herein.

7 47. Plaintiffs, members of the Class, and Defendants are all “persons” as defined by
8 RCW 9.46.0289.

9 48. The state of Washington’s “Recovery of money lost at gambling” statute, RCW
10 4.24.070, provides that “all persons losing money or anything of value at or on any illegal
11 gambling games shall have a cause of action to recover from the dealer or player winning, or
12 from the proprietor for whose benefit such game was played or dealt, or such money or things of
13 value won, the amount of the money or the value of the thing so lost.”

14 49. “Gambling,” defined by RCW 9.46.0237, “means staking or risking something of
15 value upon the outcome of a contest of chance or a future contingent event not under the person's
16 control or influence.”

17 50. Defendants’ “chips” sold for use at the Double Down Casino are “thing[s] of
18 value” under RCW § 9.46.0285.

19 51. Double Down Casino games are illegal gambling games because they are online
20 games at which players wager things of value (the chips) and by an element of chance (*e.g.*, by
21 spinning an online slot machine) are able to obtain additional entertainment and extend gameplay
(by winning additional chips).

22 52. Defendants Double Down and IGT are the proprietors for whose benefit the
23 online gambling games are played because they operate the Double Down Casino games and/or
24 derive profit from their operation.

25 53. As such, Plaintiffs and the Class gambled when they purchased chips to wager at
26 Double Down Casino. Plaintiffs and each member of the Class staked money, in the form of
27 chips purchased with money, at Defendants’ games of chance (*e.g.*, Double Down Casino slot

1 machines and other games of chance) for the chance of winning additional things of value (*e.g.*,
2 chips that extend gameplay without additional charge).

3 54. In addition, Double Down Casino games are not “pinball machine[s] or similar
4 mechanical amusement device[s]” as contemplated by the statute because:

- 5 a. the games are electronic rather than mechanical;
6 b. the games confer replays but they are recorded and can be redeemed on separate
7 occasions (*i.e.*, they are not “immediate and unrecorded”); and
8 c. the games contain electronic mechanisms that vary the chance of winning free
9 games or the number of free games which may be won (*e.g.*, the games allow for different wager
10 amounts).

11 55. RCW 9.46.0285 states that a “‘Thing of value,’ as used in this chapter, means any
12 money or property, any token, object or article exchangeable for money or property, or any form
13 of credit or promise, directly or indirectly, contemplating transfer of money or property or of any
14 interest therein, or involving extension of a service, entertainment or a privilege of playing at a
15 game or scheme without charge.”

16 56. The “chips” Plaintiffs and the Class had the chance of winning in Double Down
17 Casino games are “thing[s] of value” under Washington law because they are credits that involve
18 the extension of entertainment and a privilege of playing a game without charge.

19 57. Double Down Casino games are “Contest[s] of chance,” as defined by RCW
20 9.46.0225, because they are “contest[s], game[s], gaming scheme[s], or gaming device[s] in
21 which the outcome[s] depend[] in a material degree upon an element of chance, notwithstanding
22 that skill of the contestants may also be a factor therein.” Defendants’ games are programmed to
23 have outcomes that are determined entirely upon chance and a contestant’s skill does not affect
24 the outcomes.

25 58. RCW 9.46.0201 defines “Amusement game[s]” as games where “The outcome
26 depends in a material degree upon the skill of the contestant,” amongst other requirements.
27 Double Down Casino games are not “Amusement game[s]” because their outcomes are

1 dependent entirely upon chance and not upon the skill of the player and because the games are
2 “contest[s] of chance,” as defined by RCW 9.46.0225.

3 59. As a direct and proximate result of Defendants’ operation of their Double Down
4 Casino games, Plaintiffs and each member of the Class have lost money wagering at Defendants’
5 games of chance. Plaintiffs, on behalf of themselves and the Class, seek an order (1) requiring
6 Defendants to cease the operation of their games; and/or (2) awarding the recovery of all lost
7 monies, interest, and reasonable attorneys’ fees, expenses, and costs to the extent allowable.

8 **SECOND CAUSE OF ACTION**
9 **Violations of the Washington Consumer Protection Act, RCW 19.86.010, *et seq.***
10 **(On behalf of Plaintiffs and the Class)**

11 60. Plaintiffs incorporate the foregoing allegations as if fully set forth herein.

12 61. Washington’s Consumer Protection Act, RCW § 19.86.010 *et seq.* (“CPA”),
13 protects both consumers and competitors by promoting fair competition in commercial markets
14 for goods and services.

15 62. To achieve that goal, the CPA prohibits any person from using “unfair methods of
16 competition or unfair or deceptive acts or practices in the conduct of any trade or commerce. . . .”
17 RCW § 19.86.020.

18 63. The CPA states that “a claimant may establish that the act or practice is injurious
19 to the public interest because it . . . Violates a statute that contains a specific legislative
20 declaration of public interest impact.”

21 64. Defendants violated RCW § 9.46.010, *et seq.* which declares that:

22 “The public policy of the state of Washington on gambling is to keep the criminal
23 element out of gambling and to promote the social welfare of the people by limiting
24 the nature and scope of gambling activities and by strict regulation and control.

25 It is hereby declared to be the policy of the legislature, recognizing the close
26 relationship between professional gambling and organized crime, to restrain all
27 persons from seeking profit from professional gambling activities in this state; to
restrain all persons from patronizing such professional gambling activities; to
safeguard the public against the evils induced by common gamblers and common
gambling houses engaged in professional gambling; and at the same time, both to
preserve the freedom of the press and to avoid restricting participation by
individuals in activities and social pastimes, which activities and social pastimes

1 are more for amusement rather than for profit, do not maliciously affect the public,
2 and do not breach the peace.”

3 65. Defendants have violated RCW § 9.46.010, *et seq.*, because the Double Down
4 Casino games are illegal online gambling games as described in ¶¶ 42-55 *supra*.

5 66. Defendants’ wrongful conduct occurred in the conduct of trade or commerce—
6 *i.e.*, while Defendants were engaged in the operation of making computer games available to the
7 public.

8 67. Defendants’ acts and practices were and are injurious to the public interest
9 because Defendants, in the course of their business, continuously advertised to and solicited the
10 general public in Washington state and throughout the United States to play their unlawful online
11 casino games of chance. This was part of a pattern or generalized course of conduct on the part
12 of Defendants, and many consumers have been adversely affected by Defendants’ conduct and
13 the public is at risk.

14 68. Defendants have profited immensely from their operation of unlawful games of
15 chance, amassing hundreds of millions of dollars from the losers of their games of chance.

16 69. As a result of Defendants’ conduct, Plaintiffs and the Class members were injured
17 in their business or property—*i.e.*, economic injury—in that they lost money wagering on
18 Defendants’ unlawful games of chance.

19 70. Defendants’ unfair or deceptive conduct proximately caused Plaintiffs’ and the
20 Class members’ injuries because, but for the challenged conduct, Plaintiffs and the Class
21 members would not have lost money wagering at or on Defendants’ games of chance, and they
22 did so as a direct, foreseeable, and planned consequence of that conduct.

23 71. Plaintiffs, on their own behalf and on behalf of the Class, seek to enjoin further
24 violation and recover actual damages and treble damages, together with the costs of suit,
25 including reasonable attorneys’ fees.

THIRD CAUSE OF ACTION
Unjust Enrichment
(On behalf of Plaintiffs and the Class)

1
2 72. Plaintiffs incorporate by reference the foregoing allegations as if fully set forth
3 herein.

4 73. Plaintiffs and the Class have conferred a benefit upon Defendants in the form of
5 the money Defendants received from them for the purchase of chips to wager on Double Down
6 Casino games.

7 74. Defendants appreciate and/or have knowledge of the benefits conferred upon
8 them by Plaintiffs and the Class.

9 75. Under principles of equity and good conscience, Defendants should not be
10 permitted to retain the money obtained from Plaintiffs and the members of the Class, which
11 Defendants have unjustly obtained as a result of their unlawful operation of unlawful online
12 gambling games. As it stands, Defendants have retained millions of dollars in profits generated
13 from their unlawful games of chance and should not be permitted to retain those ill-gotten
14 profits.

15 76. Accordingly, Plaintiffs and the Class seek full disgorgement and restitution of any
16 money Defendants have retained as a result of the unlawful and/or wrongful conduct alleged
17 herein.

PRAYER FOR RELIEF

18
19 Plaintiffs Adrienne Benson and Mary Simonson, individually and on behalf of all others
20 similarly situated, respectfully request that this Court enter an Order:

21 a) Certifying this case as a class action on behalf of the Class defined above,
22 appointing Adrienne Benson and Mary Simonson as representatives of the Class, and appointing
23 their counsel as class counsel;

24 b) Declaring that Defendants' conduct, as set out above, violates the CPA;

25 c) Entering judgment against Defendants, in the amount of the losses suffered by
26 Plaintiffs and each member of the Class;
27

- 1 d) Enjoining Defendants from continuing the challenged conduct;
- 2 e) Awarding damages to Plaintiffs and the Class members in an amount to be
- 3 determined at trial, including trebling as appropriate;
- 4 f) Awarding restitution to Plaintiffs and the Class members in an amount to be
- 5 determined at trial, and requiring disgorgement of all benefits that Defendants unjustly received;
- 6 g) Awarding reasonable attorney's fees and expenses;
- 7 h) Awarding pre- and post-judgment interest, to the extent allowable;
- 8 i) Entering judgment for injunctive and/or declaratory relief as necessary to protect
- 9 the interests of Plaintiffs and the Class; and
- 10 j) Awarding such other and further relief as equity and justice require.

11 **JURY DEMAND**

12 Plaintiffs request a trial by jury of all claims that can be so tried.

13 Respectfully Submitted,

14 **ADRIENNE BENSON AND MARY**
15 **SIMONSON**, individually and on behalf of all
16 others similarly situated,

17 Dated: April 26, 2021

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